



Warranty Statement

Warranty

Products manufactured or sold by Right Weigh, Inc. are warranted to be free from significant deviations in material and workmanship 3 years from date of purchase. During this time, and within the boundaries set forth in this warranty statement, Right Weigh, Inc. will, at its sole discretion, correct the product problem or replace the product.

This warranty shall not apply to product problems resulting from: (1) Improper application, installation, incorrect wiring, or operation outside of the approved specifications of the product. (2) Accidents, faulty suspension parts or power surges (3) Inadequate maintenance or preparation by the buyer or user (4) Abuse, misuse, or unauthorized modification. (5) Acts of God, lightning strike, floods, fire, earthquake, etc.

Right Weigh, Inc. assumes no responsibility or liability for any loss or damages resulting from use of Right Weigh, Inc. products.

In no event shall Right Weigh, Inc. be liable for direct, indirect, special, incidental or consequential damages (including loss of profits or loss of time) resulting from the performance of a Right Weigh, Inc. product. In all cases, Right Weigh, Inc. liability will be limited to the original cost of the product in question. Right Weigh, Inc. reserves the right to make improvements in design, construction, and appearance of products without notice. Right Weigh, Inc. may at its sole discretion discontinue support, warranty, or repair of products which it deems are obsolete or for which repair parts are no longer available. No employee or agent of Right Weigh, Inc. has the authority to modify the terms of this warranty in any manner whatsoever without the express written permission of Right Weigh, Inc.

Return Policy and Authorization

Before returning any product, please obtain a Return Materials Authorization number (RMA#) by calling Customer Service at 888-818-2058 or e-mailing rwls@rwls.com. Include the RMA# and information regarding the reason for the return with the returned product. Shipping costs for returns must be prepaid by the customer. For your protection, items must be carefully packed to prevent damage in shipment and insured against possible damage or loss. Right Weigh, Inc. will not be responsible for damage resulting from careless or insufficient packing or loss in transit.

Cancellation and Restocking

An RMA# must be obtained by the original purchaser before any product can be returned. Only new, unused products may be returned. Installed, used, damaged, modified or customized products can not be returned for credit. Credit will be issued to the original purchaser after evaluation by Right Weigh, Inc.

Repairs

An RMA# must be obtained before any product can be returned. Right Weigh, Inc. will evaluate returned products at no charge. If Right Weigh, Inc. determines that the returned product is under warranty it will repair the product or warranted parts thereof at no charge, or if unrepairable, replace it with the same or functionally equivalent product whenever possible. Right Weigh, Inc. will return the warranted product at its expense via a shipping method (carrier to be at sole discretion of Right Weigh, Inc.) equal to or faster than the method used by the customer. Products or parts thereof not covered by warranty will be repaired or replaced at customer expense upon authorization by the customer. Right Weigh, Inc. will return the repaired product at customer expense via a shipping method (carrier to be at sole discretion of Right Weigh, Inc.) equal to or faster than the method used by the customer.